

# **KPMF** Website

Role: Technical Tester

**Contract Type:** Permanent

**Reports to:** Quality Engineer

#### Job Purpose:

Working with the technical department, you will be responsible for co-ordinating and conducting tests on finished products, new products, trials, and customer complaints. You will collate and analyse testing results providing insight into trends to the technical and operational teams.

### **Key Responsibilities:**

- Carry out product tests and thorough final inspection of finished goods to defined procedures, formally reporting all defects;
- Conduct detailed tests of material returned by customers to identify if claim is valid and assist in determining corrective and preventative actions to support both the customer, production or supplier of raw material;
- Support technical personnel by completing, collecting and analysing samples and carrying out tests associated with product development and colour matching
- Execute all tests and requests for tests as outlined in quality control plans;
- Ensure accuracy of data, process adherence, and test execution.
- Understand the capabilities and limitations of test processes and the possible impact on the intent of requested tests.
- Enter test data into excel and appropriate systems
- Use test data to analyse information, identify trends and report to management with agreed timescales
- Participate in root cause analysis and resolving problems
- Contribute to ensuring lessons learned from testing analysis are communicated to management to be captured on new projects
- Write simple reports and provide information to management
- Support and participate in process improvement activities
- Undertake special projects as required
- Ensure that laboratory equipment is clean and in good working order
- Assist with Goods Inwards tests on raw materials, paper, chemicals, film, adhesives and pigments and cover absences for Supplied Product Technician
- Perform job requirements consistent with KPMF's Quality and Environmental Policy/Corporate Mission Statement



## **Education and Experience required for the role**

- Qualification or demonstrable experience in data analysis/statistics
- High Level computer skills specifically with advanced level Excel Skills
- Experience of working with quality systems in particular IATF16949 and/or ISO 9001
- Experience within a manufacturing industry, a quality department or within a laboratory would be advantageous

# Personal Competencies required for the role:

- ability to grasp concepts easily;
- problem-solving capabilities;
- attention to detail;
- ability to communicate clearly
- ability to work under pressure and meet tight deadlines;
- ability to work in a logical, systematic manner
- ability to multi-task